

# The Role of Digital Interventions in Enhancing Linkage to Care after HIV Self Testing

Innovations for a Healthier Future



Speaker

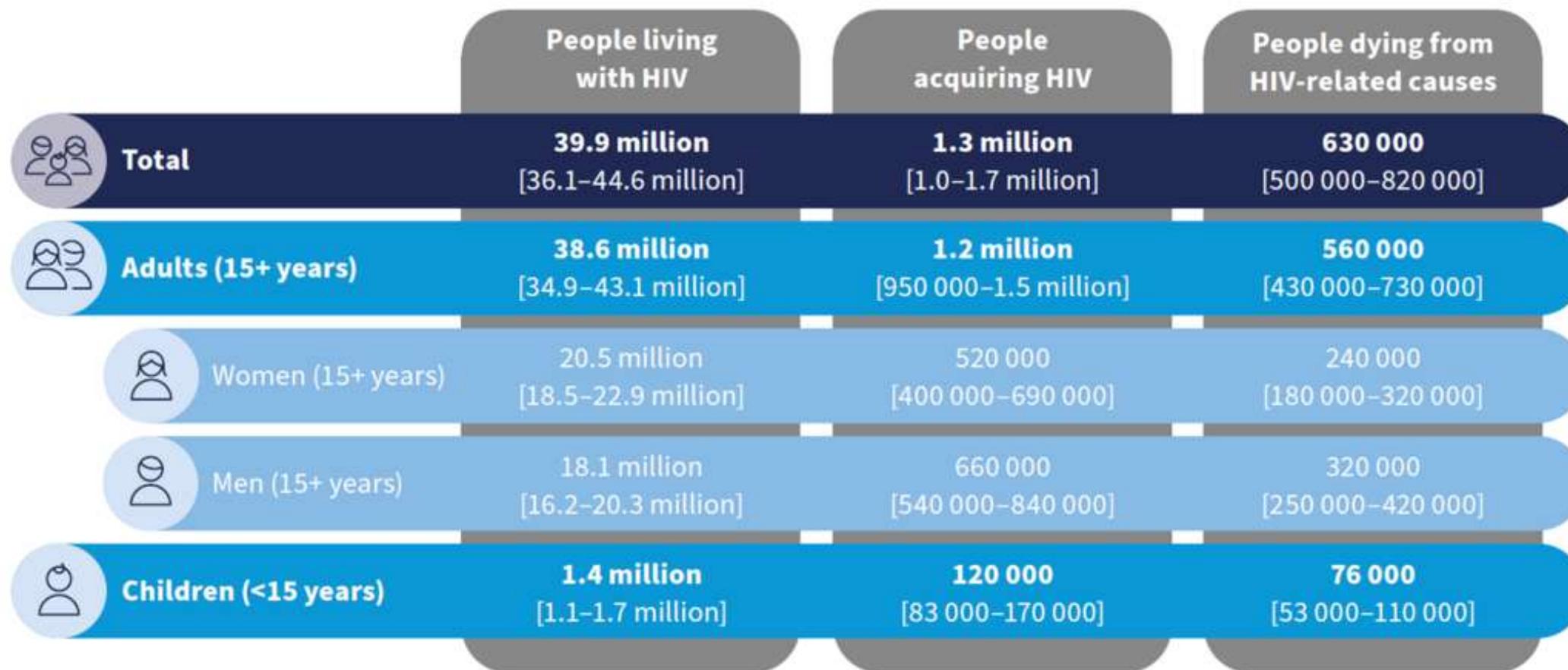
**Frank Mhando**

Date

**17 March, 2025**

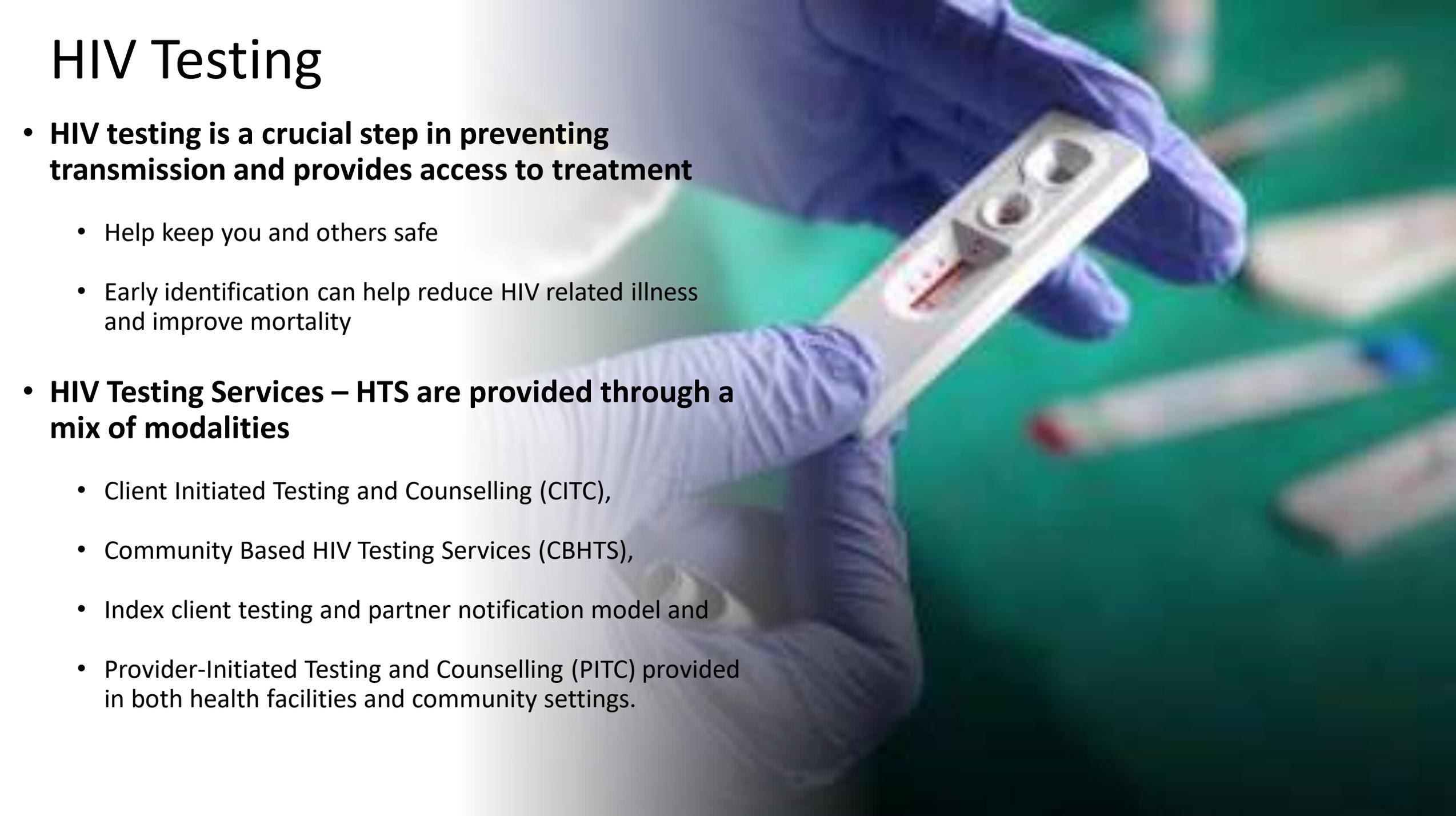


# Global burden of HIV



Source: UNAIDS/WHO estimates, 2024.

# HIV Testing

A close-up photograph of a person's hands wearing blue nitrile gloves. The hands are holding a white, rectangular HIV rapid test strip. The strip has several circular wells and a red line indicating a result. The background is a blurred green surface, possibly a table or counter. The overall lighting is bright and clinical.

- **HIV testing is a crucial step in preventing transmission and provides access to treatment**
  - Help keep you and others safe
  - Early identification can help reduce HIV related illness and improve mortality
- **HIV Testing Services – HTS are provided through a mix of modalities**
  - Client Initiated Testing and Counselling (CITC),
  - Community Based HIV Testing Services (CBHTS),
  - Index client testing and partner notification model and
  - Provider-Initiated Testing and Counselling (PITC) provided in both health facilities and community settings.

# HIV Self-testing

- Background of HIVST
  - First proposed in 1986
  - Increasingly available since 2016 – WHO recommendations
  - More than 100 countries have put policies to support HIVST
- Prio research shows
  - Enhance HIV testing uptake for key populations
  - Increase community levels of HIV testing
  - Promote partners testing
  - Higher ART initiation
- The success of HIVST programmes depends on the effective linkages to subsequent care and treatment services
- However, measuring or monitoring linkages to HIV care following reactive HIVST results can be challenging given the private nature of HIVS



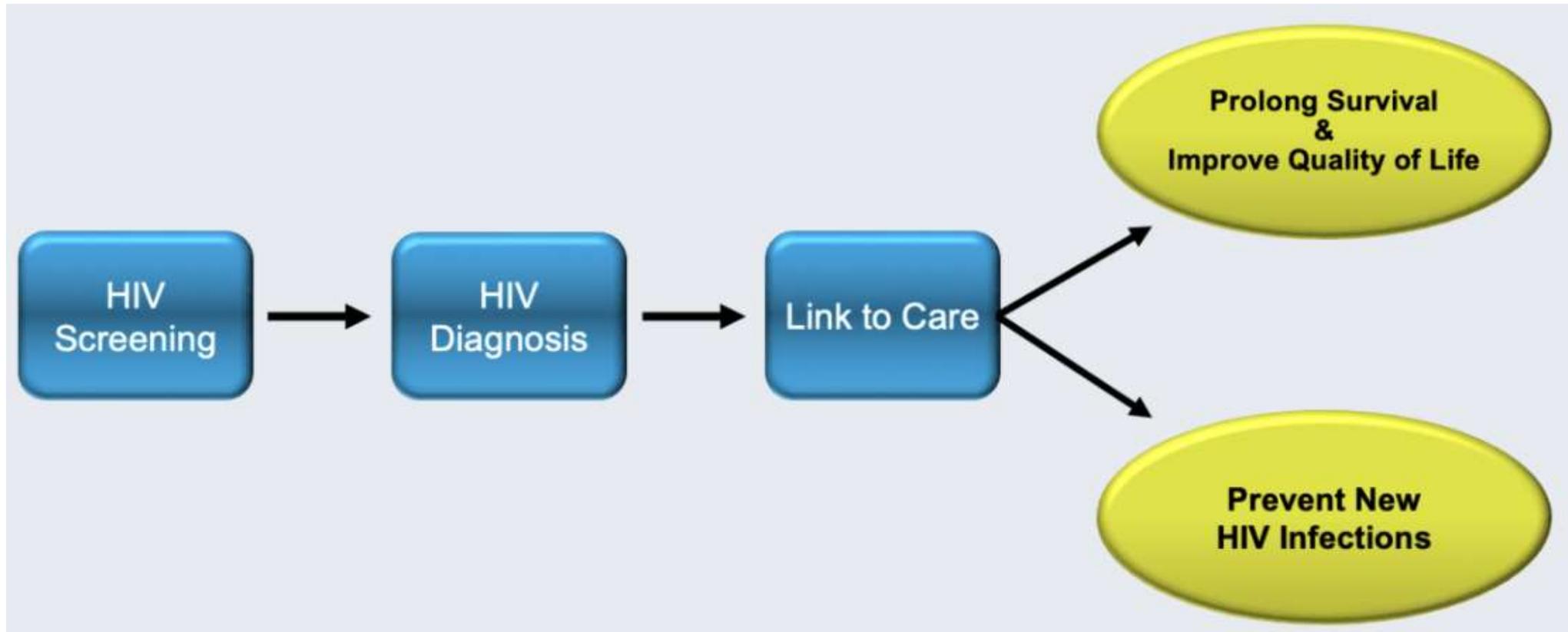
# Linkage to care

- Defined as the completion of a first medical clinic visit within 1 month after an HIV diagnosis.
- The WHO defines linkage to care as the time from HIV diagnosis to enrolment in HIV care or treatment
- Linkage to care is a crucial early step in successful HIV treatment
- It is a necessary step to ART initiation and viral suppression.



Source: Adapted from HRSA. HIV Care Continuum

# Main goals of linkage to care



# Barriers to linkage to care



**Stigma and Discrimination:** Fear of social stigma and discrimination from healthcare providers can prevent people from disclosing their HIV status and seeking care.



**Financial Constraints:** Costs associated with transportation and treatment can be prohibitive for some individuals.



**Lack of Awareness:** Inadequate knowledge about HIV and treatment options can lead to delayed care seeking.



**Poor Follow-Up:** Inadequate follow-up mechanisms after HIV testing can hinder linkage to care.



# Digital technologies in facilitating linkage to HIV care

- Landscape of digital technologies
  - Machine Learning (ML)
  - Social media platforms
  - Mobile interventions (Phone calls, SMSs)
  - Big data
  - Artificial Intelligence (AI)
  - Chatbox

# Efforts to develop DHI's

## Article 1



### **Digital Intervention Services to Promote HIV Self-Testing and Linkage to Care Services: A Bibliometric and Content Analysis—Global Trends and Future Directions**

#### **Bibliometrics analysis**

- Performance analysis
- Collaboration analysis
- Thematic mapping

#### **Content analysis**

Key themes

# Results

- Performance Analysis:
  - Total of **289 documents** from **149** sources analyzed.
  - Average annual scientific growth rate of **12.25%** with **16.57 citations** per document.
- Collaboration Analysis:
  - **2146 authors** participated, with an average of **8.17 co-authors** per document.
  - **45.33% of collaborations** were international, indicating strong global partnerships.
- Science Mapping
  - Co-word analysis –identified key themes
    - Digital intervention, HIV self-testing, Linkage to care and Strategies for successful implementation
  - Thematic clusters –were identified
    - Alcohol, Men, Health outcomes, Care, **User acceptance** and Behavioral change

## Main Informations

DESCRIPTION	RESULTS
Main Information About Data	
Timespan	1992-2023
Sources (Journals, Books, etc)	149
Documents	289
Annual Growth Rate %	12.25
Document Average Age	3.82
Average citations per doc	16.57
References	1
Document Contents	
Keywords Plus	826
Author's Keywords	952
Authors	
Authors	2146
Authors of single-authored docs	1
Authors' Collaboration	
Single-authored docs	1
Co-Authors per Doc	8.17
International co-authorships %	45.33
Document Types	
Article	264
Review	25

# Findings from the Content analysis



## Digital intervention

The content analysis highlight that DHI have shown improvement in HIV testing and linkage to care.

Challenges include technological barriers, and the need for tailored interventions for different populations



## HIV Self testing

Widely accepted, especially among hard-to-reach populations.

Concerns about accuracy, linkage to care, and the need for counselling and support services post-test.



## Linkage to Care

Emphasizes the importance of timely linkage after a positive HIV test.

Barriers include stigma, lack of awareness, and transportation issues. Facilitators include peer support and digital tools like SMS reminders



## Strategies for Successful Implementation

Emphasized **user-centered design**, integration with existing healthcare systems, and ensuring equitable access to digital health interventions

# Article 2

**medRxiv**  
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**Men's Willingness to Receive Text Messages and Talk with an HIV counselor from the National HIV Hotline in Tanzania for Support with Linkage to Care Following HIV self-testing**

 Frank Mhando, Kelia Olughu, Marwa Nyankomo, James S. Ngocho, Ivan Teri, Gaspar Mbita, BRIDGE Africa Team, Donaldson F. Conserve

**doi:** <https://doi.org/10.1101/2024.06.01.24308312>

- **Data source** – Tanzania Self Testing Education and Promotion (STEP) project
- **Measures:** Two outcome variables:
  - (1) comfort talking with an HIV counsellor.
  - (2) comfort receiving texts from an HIV counsellor.

# Results cont...

- **Outcome variable 1:**  
Comfortability talking to a HIV Counsellor on National HIV Hotline following HIVST
  - Logistic Regression of the Association Between Participants' Comfortability Talking to A HIV Counsellor on National HIV Hotline Following HIVST and Predictor Variables Showing Unadjusted and Adjusted Odds Ratio

Characteristics	n (%)	Unadjusted OR (95% CI)	P -Value	Adjusted OR (95% CI)	P -Value
<b>Previous HIV Testing</b>					
No	49 (9.7)	Reference		Reference	
Yes	456 (90.3)	1.02 (0.46 – 2.27)	0.954	1.01 (0.43 – 2.38)	0.979
<b>Access to Mobile Phone</b>					
No	10 (2.0)	Reference		Reference	
Yes	495 (98.0)	0.56 (0.71 – 4.49)	0.590	0.85 (0.09 – 7.82)	0.887
<b>Participants sharing mobile phone with other individuals</b>					
No	407 (80.6)	Reference		Reference	
Yes	98 (19.4)	1.49 (0.78 – 2.88)	0.228	1.35 (0.67 – 2.73)	0.407
<b>History of receiving HIV-related text message</b>					
No	361 (71.5)	Reference	0.102	Reference	0.048
Yes	144 (28.5)	0.66 (0.40 – 1.09)		0.55 (0.31 – 0.99)	
<b>History of sending friend in camp text message about HIV</b>					
No	393 (77.8)	Reference		Reference	
Yes	112 (22.2)	0.65 (0.40 – 1.10)	0.104	0.70 (0.38 – 1.29)	0.249
<b>Comfortability texting friend about HIVST</b>					
No	87 (17.2)	Reference	<0.001	Reference	<0.001
Yes	418 (82.8)	3.37 (1.97 – 5.76)		3.08 (1.73 – 5.48)	
<b>Comfortability texting friend about HIV</b>					
No	266 (52.7)	Reference	<0.001	Reference	<0.001
Yes	239 (47.3)	3.84 (2.20 – 6.72)		3.39 (1.89 – 6.07)	
<b>Aware of National HIV Hotline</b>					
No	487 (96.5)	Reference	0.600	Reference	0.713
Yes	18 (3.6)	1.49 (0.33 – 6.60)		1.34 (0.28 – 6.29)	

# Results cont...

- **Outcome variable 2:** Comfortability Receiving Text Message from HIV Counsellor Following HIVST
  - Logistic Regression of the Association between Participants' Comfortability Receiving Text from HIV Counsellor Following HIVST and Predictor Variables Showing Unadjusted and Adjusted Odds Ratio

Characteristics	n (%)	Unadjusted OR (95% CI)	P -Value	Adjusted OR (95% CI)	P -Value
<b>Previous HIV Testing</b>					
No	49 (9.7)	Reference		Reference	
Yes	456 (90.3)	0.77 (0.35 – 1.69)	0.515	0.73 (0.32 – 1.68)	0.464
<b>Access to Mobile Phone</b>					
No	10 (2.0)	Reference		Reference	
Yes	495 (98.0)	0.44 (0.05 – 3.52)	0.590	0.58 (0.07 – 5.13)	0.624
<b>Participants sharing mobile phone with other individuals</b>					
No	407 (80.6)	Reference		Reference	
Yes	98 (19.4)	1.25 (0.70 – 2.22)	0.446	1.14 (0.61 – 2.10)	0.683
<b>History of receiving HIV-related text message</b>					
No	361 (71.5)	Reference	0.195	Reference	0.054
Yes	144 (28.5)	0.73 (0.46 – 1.17)		0.59 (0.34 – 1.01)	
<b>History of sending friend in camp text message about HIV</b>					
No	393 (77.8)	Reference		Reference	
Yes	112 (22.2)	0.88 (0.52 – 1.48)	0.638	1.04 (0.58 – 1.88)	0.888
<b>Comfortability texting friend about HIVST</b>					
No	87 (17.2)	Reference	0.001	Reference	0.003
Yes	418 (82.8)	2.52 (1.49 – 4.25)		2.28 (1.31 – 3.95)	
<b>Comfortability texting friend about HIV</b>					
No	266 (52.7)	Reference	<0.001	Reference	<0.001
Yes	239 (47.3)	2.96 (1.83 – 4.80)		2.74 (1.66 – 4.53)	
<b>Aware of National HIV Hotline</b>					
No	487 (96.5)	Reference	0.396	Reference	0.254
Yes	18 (3.6)	0.64 (0.23 – 1.80)		0.53 (0.18 – 1.57)	

# Article 3

Mhando et al. *BMC Health Services Research* (2024) 24:1084  
<https://doi.org/10.1186/s12913-024-11466-2>

BMC Health Services Research

RESEARCH

Open Access

## Clients' and providers' perspectives in informing a digital health intervention to improve linkage to care after Index HIV self-testing in Hai and Moshi Districts, Tanzania



- Focuses on perspectives from both clients and providers
  - Real-world experiences, attitudes, perceptions and challenges on the potential DHIs
  - Contextual factors affecting feasibility, acceptability and scalability of DHI
- Methodology
  - Settings: Kilimanjaro, Tanzania – Four health facilities
  - Semi-structure interviews

# Findings

- Demographic information

Participants group	Total participants	Male participants	Female participants	Age range	HCWs roles
Overall	42				
Health care workers (HCWs)	16	4	12	24 - 57	8 Nurses, 3 Doctors, 3 Non-physician clinicians, and 2 Counsellors
Male clients'	9	9		22 - 58	
Female clients	17		17	22 - 51	

- Perceived benefits of digital health intervention use

- Digital health reminders

- Reminders for medication adherence
    - Maintaining their prescribed medication schedules

- Increased understanding and encouragement to seek HIV care

- Updates and information on health
    - Enhances understanding of health issues
    - Improving knowledge

# Findings cont...

- Perceived barriers to digital health intervention use
  - Stigma, lack of trust, and lack of privacy
    - Fear of messages being seen by others leading to stigma
    - Concerns over privacy
  - Concerns about costs and technical difficulties
    - Financial implications on DHI
    - Accessibility issues or low-literacy individuals
  - Concerns about wrong numbers and difficulties in contacting clients
    - Incorrect contact information

# Findings cont..

- High Self-Efficacy Toward Digital Health Intervention Use
  - Confidence in engagement
    - Trusted sources
  - Perception of Benefits
    - Healthcare workers believe that interventions can effectively reach patients who may not visit healthcare facilities.
- Recommendations for Digital Health Intervention
  - Content of Messages
    - Health importance and the need for testing
    - Reassure individuals about life after an HIV diagnosis
  - Frequency and Timing of Interventions
    - Daily messages and considering appropriate timing
  - Language Preference
    - Kiswahili for better understanding
  - Method of Communication
    - Calls and texts, with preference varying among participants
    - Diverse communication channels, including social media and community education.

## **Article 4: Experts Perspectives On Digital Health Intervention To Improve HIV Self-testing and Facilitate Linkage to Care**

- Focus: Exploring insights from global experts and practitioners in HIV research and digital health.
- Participants, Sampling, and Recruitment:
  - Purposive and Snowball Sampling
  - Key Informant Interviews (N = 17) with professionals from institutions like Ifakara Health Institute, AMREF, FHI 360, EGPAF, MUHAS, and Tanzania's Ministry of Health.
- Theoretical Framework:
  - CFIR (Consolidated Framework for Implementation Research)
  - Five CFIR domains: intervention characteristics, inner setting, outer setting, individual characteristics, and implementation process.
- Data Collection:
  - Zoom and one face-to-face interview in Swahili and English.
  - Interviews lasted 40–60 minutes, audio-recorded, transcribed, and translated into English.
- Data Analysis:
  - Thematic Analysis
  - Content analysis

# Findings

- **CFIR Domains Explored:**

- **Innovation Characteristics:** Experts highlighted the need for high-quality digital health interventions tailored to user needs, accessible, and culturally relevant.
- **Inner and Outer Settings:** Emphasis on the importance of aligning interventions with local healthcare infrastructure and external factors like policy support.
- **Individual Characteristics:** Individual experiences and professional backgrounds shaped unique insights into intervention impact.
- **Implementation Process:** Recognized challenges and facilitators in implementing digital health solutions for HIVST.

- **Challenges Identified:**

- Accessibility, digital literacy, and data privacy emerged as major challenges, impacting the potential effectiveness of digital health in HIV care.

- **Facilitators:**

- Supportive policies, robust healthcare networks, and technology integration were identified as key facilitators for successful intervention deployment.

# Overall Discussion

- **Digital health intervention addressing critical gap**
  - HIVST increase accessibility and privacy
  - SMS/ Calls reminders can bridge the gap
  - Potential of DHI to increase adherence, facilitating communication
- **User centric design as a key enabler**
  - User needs
  - Addressing privacy concerns
- **Barriers and facilitators**
  - Limited digital literacy
  - Facilitators include Strong mobile penetration (93.1%), healthcare support, National eHealth strategy

# Overall Recommendations

- **User-Centric Design**
  - tailored to address stigma, privacy concerns, and technical challenges faced by men in Tanzania.
- **Enhanced Accessibility**
  - Simplify technical elements and create user-friendly interfaces to improve accessibility.
- **Government Support**
  - Government funding
- **Data Interoperability**
  - Interoperability for seamless data exchange
- **Capacity Building**
  - training healthcare providers to implement DHI

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Thank You